



**Tools and Resources for the New and Experienced
Oncology Nurse Navigator**

Navigation Toolkits and Resources	Description	Link
<p>Association of Community Cancer Centers: Patient Resources and Tools for the Multidisciplinary Team</p>	<p>This resource includes tools for implementing a navigation program at a community cancer center such as assessment tools, navigator job descriptions, and standard operating procedures. It also includes sample intake and referral forms, tracking forms, discharge tools, patient and physician satisfaction surveys, an outcome measures tool, and a bibliography and resource list.</p>	<p>www.accc-cancer.org/resources/PatientNavigation-Overview.asp</p>
<p>Boston Medical Center Patient Navigation Toolkit (1st edition)</p>	<p>This toolkit includes three volumes, "Developing Your Patient Navigation Program," "Supervising and Supporting Patient Navigators," and "Patient Navigation in the Field." The kit is full of evidence-based and experience-based examples, case studies, and tools and resources designed for program initiators and planners, supervisors of navigators, and patient navigators.</p>	<p>www.avonfoundation.org/assets/bmc-patient-navigation-toolkit-vol-2.pdf</p>
<p>Fox Chase Cancer Center: Your Resource Guide to Patient Navigation</p>	<p>These resources and materials can be used to adopt or refine best practices in a navigation program. They include a listing of toolkits and other resources (July 29, 2008).</p>	<p>www.fccc.edu/docs/prevention/hchd/navigation-resource-guide.pdf</p>
<p>Harold P. Freeman Patient Navigation Institute: Navigation</p>	<p>This contains communication, legal, financial, outreach, diagnostic, treatment,</p>	<p>www.hpfreemanpni.org/resources/index.php?PHPSESSID=3b4f7a69d918acc4accf242dd64ad937#3</p>

Resources	survivorship, rehabilitation, and supportive care navigation resources.	
Kansas Cancer Partnership: Cancer Patient Navigation Program Toolkit	This is a toolkit to help healthcare professionals implement a program that provides individualized support, case coordination, and targeted services with a specific focus on cancer care (published September 2009).	www.cancerkansas.org/toolkit.htm
Navigation: A Guide to Implementing Best Practices in Person-Centered Care	This is a guide to enhance the delivery of cancer care services by supporting innovative practices in navigation.	www.cancerview.ca/idc/groups/public/documents/webcontent/guide_implement_nav.pdf
National Patient Navigation Toolkit	This toolkit is the work of the National Patient Navigation Leadership Summit that was held in March 2010 sponsored by Susan G. Komen for the Cure Chicagoland Area Affiliates. It is intended for use by patient navigator program administrators and staff members in creating and running navigation programs. Core metrics are provided as a starting point for measuring outcomes. The website lists multiple navigation resources with a focus on breast cancer navigation and resources.	www.patientnavigationtoolkit.com/
ONS Connect Blog, "Nurse Navigators Need These 'Big 3' Resources"	A listing of key resources for the navigator in three categories, tools training, and tracking (published January 26, 2012).	http://connect.ons.org/ons-connect-blog/nurse-navigators-need-these-big-3-resources
Oncology Service Line Catholic Health Initiatives	This is a navigation program resource guide. It includes best practices for patient navigation programs.	https://mdpnn.files.wordpress.com/2013/04/chi-navigation-program-resource-guide-_final-012013_.pdf
Enhancing Care Through Navigation: British Columbia Cancer Agency	In the reported study, the Sociobehavioural Research Centre, located within the Provincial Rehabilitation Network of the British Columbia Cancer Agency, applied an evidence-based approach to the investigation of	www.bccancer.bc.ca/our-services/centres-clinics/vancouver-island-centre/research-initiatives/research-themes/enhancing-care-through-navigation

	facilitative patient navigation models.	
Rural Care Coordination Toolkit	These are resources for the identification and implementation of a care coordination program, including best-practice examples (published in February 2014, last reviewed in August 2014).	www.raconline.org/communityhealth/care-coordination/files/care-coordination-toolkit.pdf
National Nurse Navigation Organizations	Description	Link
Academy of Oncology Nurse and Patient Navigators	This organization provides tools and resources for patients and caregivers. Membership is required to access the site's materials. Members can attend networking opportunities with other navigators and an annual Navigation and Survivorship Conference.	www.aonnonline.org
ONS Nurse Navigator Special Interest Group	Oncology Nursing Society membership is required to join special interest groups. The Nurse Navigator group offers networking opportunities with oncology nurse navigators, resources, a newsletter, a virtual community, and an annual meeting at the Oncology Nursing Society Annual Congress.	www.ons.org http://navigator.vc.ons.org/
Nurse Navigation Training/Certificate/Certification Programs	Description	Link
The American Academy of Ambulatory Care Nursing's (AAACN's) Care Coordination and Transition Management Certificate	This certificate is a 13-module online course offered by the AAACN Online Library. The course covers nine dimensions of RN care coordination, transition management roles, and related competencies. The first module is free.	www.aaacn.org/practice-resources/cctm

EduCare: The Original Breast Health Navigation Company (Certificate of Completion)	EduCare has provided educational materials for patients and healthcare providers along with training for healthcare professionals since 1994. It is intended for RNs and nurse practitioners working in breast health centers, hospitals, or physician offices.	www.educareinc.com
Georgetown University School of Continuing Studies' Medical and Healthcare Programs (Certificate of Completion)	The Certificate in Patient Navigation program trains individuals in successful patient navigation. It is intended for healthcare professionals, lay navigators, and caregivers.	http://scs.georgetown.edu/programs_nc/CE0120/patient-navigation?dID=39
George Washington School of Medicine and Health Sciences' Executive Training on Navigation and Survivorship	Offered at no charge, this is an innovative program that teaches navigation and survivorship program development basics. It includes interactive presentations, a summary of the latest research and best practices, case studies, and customizable activities to create a program plan. Continuing education credits are available for nurses and social workers.	http://gwcehp.learnercommunity.com/cancer-institute?utm_source=March+2015+caSNP+E-News&utm_campaign=February+2015+caSNP&utm_medium=email
The Harold P. Freeman Patient Navigation Institute's Training on patient navigation (Certificate of Completion)	This program offers a Certificate in Patient Navigation, which is designed to prepare patient navigators. The program teaches skills essential to navigating patients safely and effectively across the care continuum, improving self-management, and enhancing patient-practitioner communication. It consists of three courses with a prerequisite of a bachelor's degree or its equivalent. An RN license is not required.	www.hpfreemanpni.org
Institute for Integrative Oncology Navigation	This organization offers a training program for patient navigation in the practice of integrative cancer care navigation. No specific prerequisites are required. Healthcare professionals can	www.smithcenter.org/institute-for-integrative-oncology-navigation.html

	attend, but it is open to patient advocates and lay navigators.	
The National Consortium of Breast Centers' Breast Patient Navigation Certification Program (six certifications are offered, and individual designation is based on licensure)	This certification involves sitting for an exam. It requires that those taking it have medical professional licensure, navigate breast patients at least 50% of the time, and have a minimum of two years of experience.	http://www2.bpnc.org/certification
Northwest Georgia Regional Cancer Coalition Cancer Services Navigator	This certification track is intended for social workers, counselors, chaplains, and other support personnel. Membership is required for access.	www.cancernavigatorprogram.org/certification-programs/cancer-services-navigator
Oncology Nursing Certification Corporation (ONCC) (Certification)	ONCC offers initial certification in specific oncology specialties (AOCNP®, AOCNS®, OCN®, CPHON®, CBCN®, and BMTCN™) for eligible applicants. It also offers renewal of certifications (OCN®, APCNP®, AOCN®, CPON®, and CPHON®) for eligible applicants. The certificate programs offered are "Chemotherapy/Biotherapy" and "Radiation Oncology Nursing."	www.oncc.org
Patient Navigator Training Collaborative (Certificate of Completion)	This organization offers courses to prepare new navigators or improve patient navigation knowledge and skills. The curriculum includes workshops, online courses, online tutorials, and special topics webinars. The courses are designed for new and experienced patient navigators, nurses, social workers, and community healthcare workers.	http://patientnavigatortraining.org/courses
Sonoma State University's Health Navigator Certificate Program with an Integrative Health Specialty (Certificate of Completion)	This is a two-semester program with a combination of online and on-site learning. It is open to licensed healthcare professionals and nonlicensed individuals wishing to become lay navigators.	www.sonoma.edu/exed/health-navigator

Competencies	Description	Link
ONS's "Oncology Nurse Navigator Core Competencies"	This resource describes the fundamental knowledge and skills that novice oncology nurse navigators should have during their first years. These competencies reflect practice across the majority of settings but must be considered within the context of the individual navigation program (2013).	www.ons.org/sites/default/files/ONNCompetencies_rev.pdf
AAACN's Care Coordination and Transition Management Core Competencies	"Developing Ambulatory Care Registered Nurse Competencies for Care Coordination and Transition Management" by Sheila Hass, Beth Ann Swan, and Traci Haynes includes nine core competencies for care coordination and transition management. They are discussed in this article (2013).	http://jdc.jefferson.edu/cgi/viewcontent.cgi?article=1062&context=nursfp
George Washington University Cancer Institute's "Core Competencies for Non-Clinically Licensed Patient Navigators"	This resource is for healthcare professionals and institutions that are considering qualifications for patient navigators. It also can be a guide for training and professional development, but it must be properly attributed in training resources (2014).	http://smhs.gwu.edu/gwci/sites/gwci/files/PN%20Competencies%20Report.pdf
Oncology Nurse Navigation Books	Description	Link
<i>Becoming a Breast Cancer Nurse Navigator</i> by L.D. Shockney (2009)	This is a resource that guides nurses through the process of becoming a nurse navigator at breast cancer centers.	www.amazon.com/Becoming-Breast-Cancer-Nurse-Navigator/dp/076378494X
<i>Oncology Nurse Navigation: Delivering Patient-Centered Care Across the Continuum</i> by K.D. Blaseg, P. Daugherty, and K.A. Gamblin (2014)	The first book focusing on oncology nurses as navigators provides an in-depth review of the growing field of oncology nurse navigation.	www.ons.org/products/oncology-nurse-navigation-delivering-patient-centered-care-across-continuum

Selected Literature Resources	Description	Link
ONS Nurse Navigation Special Interest Group	Nurse Navigation group's virtual community has a list of selected articles available for use by its membership.	http://navigator.vc.ons.org/

Disclaimer:

This toolkit was developed by members of the ONS Nurse Navigator Special Interest Group. This list is not comprehensive. The information provided was the most current information available at the time of the publication. Some material may change or become dated without notice since the content was gathered from many sources. The sponsors and individuals listed assume no responsibility for time-sensitive information. It is the responsibility of the individual user to verify the accuracy of pertinent content. ONS is not suggesting that navigator training or certification is necessary, nor claiming that programs listed are exemplary. The training/certificate/certification programs listed are only a sample of the professional development options available on the market. Material provided does not constitute an endorsement or specific recommendation by ONS or its affiliations.

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