

ONS SIG NN Conference Call

**Date:** 3-12-2015  
**Time:** 12:30 pm-1:35 pm  
**Attendees:** Debbie Bickes, Joy Hepkins, Judy Koutlas, Cindi Cantril, Kathy Seymour, Denise Wiley, Karyl Blaseg, Tricia Strusowski, Susan Scherer, Kristen Williamson, Diane McElwain, Deb Christensen, Diane Scheuring, Margaret Barton-Burke  
**Absent:** Ellen Carr, Dominique Srdanovic, Rebecca Crane-Okada,

Items Discussed	Action Items
<p><b>I. <u>Welcome</u></b>            Jean announced that Paige Woodruff had transitioned into a new role and would no longer be able to serve on this group.            Rebecca Crane-Okada will be joining us as a new member. This will be reflected in the new leadership team lineup.</p>	<ul style="list-style-type: none"> <li>• Jean will follow up with Deb Christensen to ensure the leadership team lineup is updated.</li> <li>• Jean shared that the membership for ONS is at an all-time high with over 38,000 members.</li> </ul>
<p><b>II. <u>Purpose of today's meeting</u></b>            In 2010 the NN SIG was established with 471 members. Today, there are approx 2,000. The leadership team has expanded to 18 with a purpose to define, articulate and promote the role of the oncology nurse navigator. Margaret Barton-Burke, President of ONS was invited to attend today's leadership call as an opportunity to learn about the important issues facing nurse navigators today.</p> <p><b>III.</b> Margaret Barton-Burke welcomed members and confirmed her desire to learn and then report her findings back to the ONS BOD.</p> <p>A. Navigation &amp; Certification Update: Cindi Cantril &amp; PJ Haylock</p> <p>NCBC (National Consortium of Breast Centers) has expanded their certification to include:            CN-BI Diagnostic Imaging/Treatment Techs (All technologists from diagnostics to treatment)            CN-BM Management/Social Worker (All social workers and managers of navigators)            CN-BA Advocate (All volunteers/lay navigators)            CN-BC Clinical (All certified medical assistants, technicians, licensed practical/vocational nurses)            CN-BP Provider (All breast care diagnosticians, nurse practitioners, physicians, physician assistants, breast care PhDs)</p>	

CN-BN RN (All registered nurses from breast care, diagnostic imaging, treatment, survivorship, genetics)

\*The Breast Patient Navigator Certificate is approved by the American Nurses Credentialing Center's Magnet Recognition Program

There is concern that other organizations are defining and promoting certification programs but not at the level defined by ONCC.

There is fear that the role of the NN is going in the same direction as the role of the CNS. There is fear that if this continues it will hold up, damage, delay and affect the future of this role. There is a need for ONS to be leading this.

#### IV. Work Group Reports

##### A. Navigation Resource Tool Kit: Juli Aistars

A draft of the tool kit has been sent out to the leadership team for feedback. The intent of this was to develop a resource that would be useful for new nurses coming into the role of the NN.

##### B. Lay Navigation Update: Debbie Bickes

The title of "Navigator" is used for both oncology nurse navigators and non-clinical lay navigators. It is essential to define and delineate each role in order to avoid overlap and role confusion as both of these roles continue to grow and evolve.

##### C. Care Coordination: Kristen Williamson

The care coordination work group has been developing their Congress Presentation. Their research has shown that there is very little difference within the 2 roles. The difference is more an issue of semantics (when comparing oncology nurses in either of these roles). Each facility determines the title and whether the role will include an RN, APN, Social Worker, or non-clinical staff, etc.

##### D. Quality/Outcome Measures: Karyl Blaseg

Desire of workgroup was to identify metrics that would fit into the 3 domains of: patient experience, clinical outcomes and business performance. In order to move forward with the development of a universal tool that can demonstrate our value, we need the support of the ONS structure and resources to guide and support the work of nurse navigators in meeting the needs of their patients.

- Cindi suggested that members review the latest 2014 article from Dr. Lee Newcomer. She will forward this to leadership team.
- It was suggested that the Pfizer Nurse Navigation Tool Kit be included in the Navigation Resource Tool Kit. Susan Scherer will forward the link. All leadership team members were encouraged to review the draft and provide feedback to Julie Aistars.
- Final draft will need to be forwarded to Diane Scheuring in order for ONS to review and approve.
- A literature review will be forwarded to Ellen Carr and Denise Wiley for inclusion on the NN Virtual Community site. Diane McElwain has agreed to categorize these articles prior to sending.
- Potential new members to serve on the lay navigation workgroup will be recruited at Congress and through the next communique.
- A request was made for a think tank in order to make recommendations and establish priorities with regard to ONS support for the NN role.

<p>V. Request to ONS board from leadership committee</p> <p>VI. Newsletter Update Deb Christensen Next newsletter deadline is June, 2015. Potential articles include a reprint from an ONCC article on certification written by Cindi Miller Murphy; lay navigation; NCONN history. Judy Koutlas will work with Deb Christensen to recruit best practices and shout outs during NN Congress Presentation. Joy Hepkins agreed to support Judy at Congress.</p> <p><b>VII. NN Virtual Community Update</b> Denise Wiley Send content to Ellen for VC site by 20th of the month; she will update VC site by last day of the month: <a href="mailto:ecarr@ucsd.edu">ecarr@ucsd.edu</a> (NOTE: If needed for time sensitive info, can post additional content earlier.)</p> <p>VIII. Request for survey to members Members requested a workgroup be appointed for the development of a survey with plan for dissemination.</p>	<ul style="list-style-type: none"> <li>• Margaret will share her write up from today's call with the board for discussion at next week's board meeting. She will also forward to NN leadership team.</li> <li>• Denise and Ellen will follow up with Diane Scheuring in order to determine if other nurse navigation conferences may be posted on the VC link under the link which identified upcoming conferences.</li> <li>• Jean will recruit potential members for a workgroup to develop survey proposal and tool.</li> </ul>
<p><b>Meeting Adjourned at 1:35pm</b></p>	<ul style="list-style-type: none"> <li>• Jean will secure call in number and date for next call.</li> </ul>

Minutes prepared by Jean Sellers, NN SIG Coordinator, 3-12-2015